Terms of Service

User Terms of Service Disclaimer:

1. General Information Disclaimer:

Aging Compass provides a platform to help users find senior care options in Fort Wayne by displaying information on businesses and facilities that offer various services. All information provided on the platform is sourced from the businesses themselves, publicly available data, or is submitted by business representatives. We make no guarantee or warranty regarding the accuracy, completeness, or reliability of the information provided by these sources.

2. No Endorsement or Recommendation:

Aging Compass does not endorse, recommend, or favor any particular facility or business listed on our website, regardless of whether they are a base or premium subscriber. Our platform is designed to present a range of options for users based on the information provided. Premium subscribers may have a highlighted profile or recommended badge, but this does not imply a higher recommendation or endorsement over other businesses. The inclusion of businesses on our platform is not a guarantee of service quality, and Aging Compass is not liable for any actions, decisions, or care provided by these businesses. Users of Aging Compass should exercise their own judgment and due diligence when selecting a facility or business.

3. Liability Disclaimer:

Aging Compass is not liable for any harm, damages, or dissatisfaction resulting from the services provided by the businesses listed on our website. We do not verify the actual quality of services provided, nor do we have any involvement in the direct provision of senior care services. Any issues arising from the care or service provided by a facility are solely the responsibility of the business offering the service. Users of Aging Compass should exercise their own judgment and due diligence when selecting a facility or business.

4. Accuracy of Information:

Aging Compass makes reasonable efforts to ensure that the information presented on our platform is up-to-date and accurate. However, we cannot guarantee that the information provided by businesses, or sourced from their websites, is accurate. We encourage users to verify details directly with the businesses listed on our platform before making any decisions.

5. Use of the Platform:

By using Aging Compass, you acknowledge and agree that the platform is a resource for information only, and you use the platform at your own risk. We strongly recommend that users thoroughly research and personally assess any senior care facility or service before making a commitment.

6. Third-Party Links:

Aging Compass may provide links to third-party websites for the convenience of users. However, we are not responsible for the content, accuracy, or practices of these external sites. Accessing third-party websites is done at the user's own risk.

7. Indemnification:

By using our platform, users agree to indemnify and hold harmless Aging Compass, its owners, employees, and affiliates from any claims, damages, losses, or liabilities arising from their use of the platform or reliance on information provided by businesses listed.

8. Limitation of Liability:

Aging Compass will not be held liable for any indirect, incidental, special, or consequential damages arising from the use of the platform, including reliance on the information provided by businesses listed. Users agree to limit their claims to the extent permitted by law.

9. Data Privacy and Security:

Both users and businesses agree to adhere to all applicable privacy laws and to protect personal data provided through the platform. Users and businesses must comply with applicable data protection regulations.

10. Changes to Terms:

Aging Compass reserves the right to modify or update these terms as necessary.

Businesses and users will be notified of any material changes to the Terms of Service, and such changes will take effect immediately unless otherwise stated.

11. Dispute Resolution:

In the event of any dispute arising from these terms or your use of the platform, both users and businesses agree to resolve disputes through mediation or arbitration, following the procedures outlined by Aging Compass. This will be the exclusive remedy for resolving conflicts.

12. Governing Law:

These Terms of Service are governed by and construed in accordance with the laws of the state of Indiana, without regard to its conflict of law principles.

13. Termination of Access:

Aging Compass reserves the right to suspend or terminate any user's or business's access to the platform if they violate these Terms of Service. This includes improper use of the platform, failure to pay subscription fees, or submission of false or misleading information.

14. Location Services:

Aging Compass uses your location to populate business listings based on proximity. Premium businesses may be featured at the top of search results, regardless of proximity, followed by base level businesses that are closest to your location. Users have the option to turn off location services at any time.