

Business Terms of Service Disclaimer:

1. Submission and Accuracy of Information:

By subscribing to Aging Compass, you agree to submit accurate and up-to-date information regarding your business. You must either submit the necessary details directly or review the information that we populate on your business profile page. This includes, but is not limited to, services offered, contact details, pricing, and any other relevant information. Aging Compass assumes no responsibility for any misinformation or inaccuracies provided by your business. If incorrect information is found on your profile, it is your responsibility to contact Aging Compass promptly to get information corrected.

2. Premium Subscription and Listing Details:

For businesses subscribing to the premium plan, you acknowledge that your business may be highlighted with a recommended badge, shown at the top of search results, and have increased visibility on the platform. However, this placement does not imply that Aging Compass endorses, guarantees, or recommends your services over those of other businesses. The premium subscription offers enhanced visibility, not an endorsement of service quality.

3. Payment and Cancellations:

Payments for your subscription are due as per the agreed terms. If payment is not received by the invoice due date, Aging Compass reserves the right to remove your business from the platform until payment is made. In the event of cancellation, businesses must contact the Aging Compass sales team directly (via written request or email) to formally cancel their subscription. Cancellations will not be accepted through other channels.

4. Removal from the Platform:

Aging Compass reserves the right to remove any business from the platform if we determine that the business has failed to provide accurate, credible, or up-to-date information. This includes any failure to update profile details, misrepresentation of services, or the submission of false or misleading data. If your business is removed for these reasons, you will not be refunded for any subscription fees paid.

5. Liability and Disclaimers:

Aging Compass is not responsible for the actions, performance, or services provided by businesses listed on the platform. As a business listed on Aging Compass, you agree that you are solely responsible for the services you provide, and Aging Compass is not liable for any issues arising from user experiences with your business. The information provided on Aging Compass is for informational purposes only, and we make no guarantees regarding client satisfaction or business performance.

6. Third-Party Links:

Aging Compass may provide links to third-party websites associated with businesses. We are not responsible for the content, practices, or policies of these external sites.

Businesses agree to ensure their third-party links are accurate and compliant with relevant laws.

7. Indemnification:

Businesses agree to indemnify and hold harmless Aging Compass, its owners, employees, and affiliates from any claims, damages, losses, or liabilities arising from the information provided, their listing on the platform, or their services.

8. Limitation of Liability:

Aging Compass is not liable for any indirect, incidental, special, or consequential damages arising from the listing of businesses on our platform, including reliance on the information provided or any issues with services offered by businesses.

9. Custom Invoices for Multi-Type Listings:

For businesses that fall under multiple facility types, we reserve the right to offer customized pricing based on the number of types and services. This will be negotiated on a case-by-case basis.

10. Data Privacy and Security:

Both users and businesses agree to adhere to all applicable privacy laws and to protect personal data provided through the platform. Users and businesses must comply with applicable data protection regulations.

11. Changes to Terms:

Aging Compass reserves the right to modify or update these terms as necessary.

Businesses and users will be notified of any material changes to the Terms of Service, and such changes will take effect immediately unless otherwise stated.

12. Dispute Resolution:

In the event of any dispute arising from these terms or your use of the platform, both users and businesses agree to resolve disputes through mediation or arbitration, following the procedures outlined by Aging Compass. This will be the exclusive remedy for resolving conflicts.

13. Governing Law:

These Terms of Service are governed by and construed in accordance with the laws of the state of Indiana, without regard to its conflict of law principles.

14. Termination of Access:

Aging Compass reserves the right to suspend or terminate any user's or business's access to the platform if they violate these Terms of Service. This includes improper use of the platform, failure to pay subscription fees, or submission of false or misleading information.
